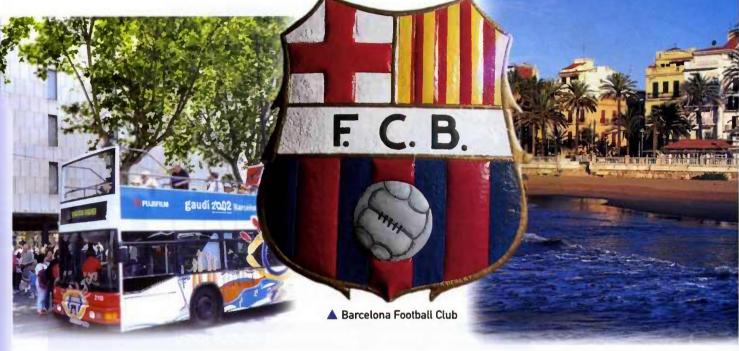
City tours



Barcelona bus tour

▲ Sitges beach

speaking

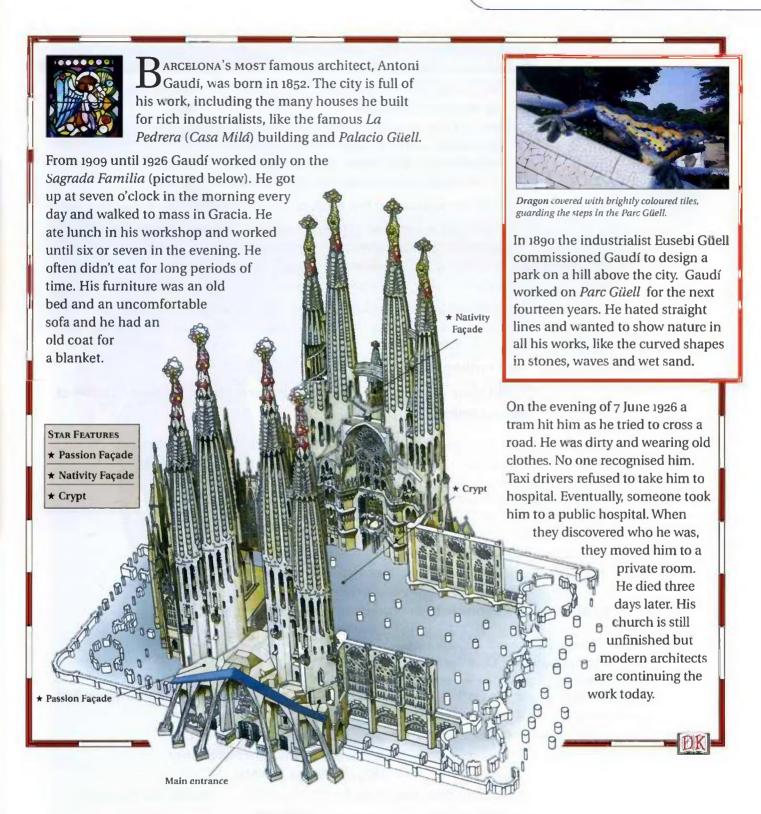
1 Look at the tourist attractions in Barcelona. Which of them would be of interest to these tourists?

a young married couple a family with young children

a group of students a married couple in their 50s

2 Work in pairs. Which of these attractions would interest your partner? Why?

- reading 3 Read the article on the opposite page. Which is the best title for it?
 - 1 The life of Antoni Gaudí
 - 2 The making of the Sagrada Familia
 - 3 Famous sights of Barcelona
 - 4 Read the article again and answer these questions.
 - 1 Which four works by Gaudí are mentioned in the article?
 - 2 What works did Gaudi produce after 1909?
 - 3 What hours did Gaudí work?
 - 4 Why didn't taxi drivers take him to hospital after his accident?
 - 5 What was Gaudi's philosophy when he designed his works?



5 Why are these dates important in the Gaudí story?

1852 1909 1890–1904 7 June 1926 10 June 1926

speaking 6 Think of a famous architect from your country. What buildings did he/she design?

Language focus Past simple

- We use the past simple to talk about events and actions that are finished. He died three days later.
- We form the past simple of regular verbs by adding -ed. He worked until six or seven in the evening.
- Irregular verbs (see page 131) have a different form in the past. He also built many houses for rich industrialists in the city.

Find five regular and five irregular past simple forms in the text on page 25.

- We form the negative of the past simple tense with didn't + the infinitive. Gaudí often didn't eat for long periods of time.
- We form questions with did + subject + the infinitive. Did Gaudí live in Barcelona?
- ► For more information turn to page 126.

pronunciation -ed endings

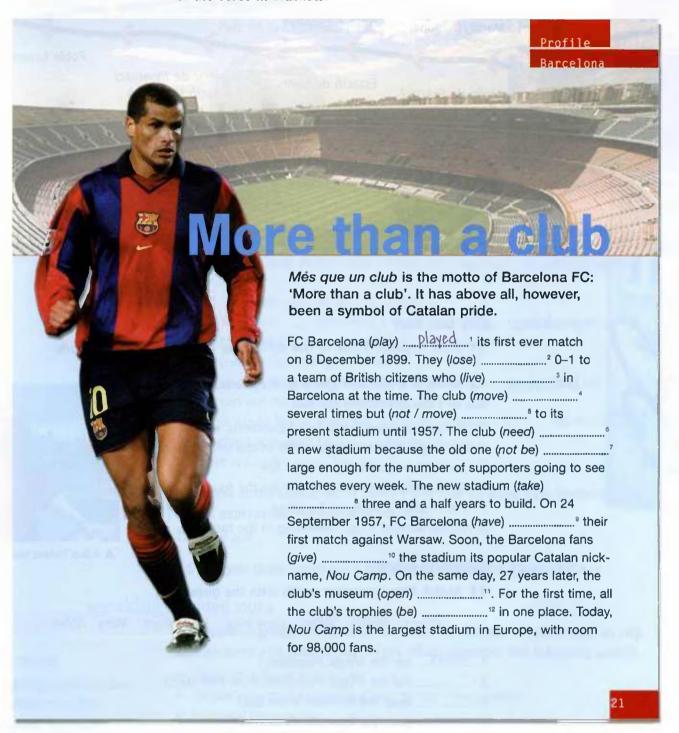
7 Put these words in the correct groups according to the pronunciation of the -ed endings.

worked moved hated walked refused wanted discovered needed finished lived opened /d/ /Id/ /t/ worked moved hated

practice 8 Put the verbs in brackets in the correct form.

1 Picasso's family (move) ____moved ____ to Barcelona in 1895. 2 (you/go) to the Picasso Museum when you (be) in Barcelona last month? 3 We (eat) seafood in a great restaurant in the Olympic Port. 4 Mary (want) to see all the sights so she (take) the tourist bus around the city. 5 They (buy) a lot of souvenirs when they (go) shopping in the Ramblas. 6 Unfortunately, James (not have) time to visit Parc Güell when he (be) in Barcelona. 7 I (ask) the hotel receptionist for a good place to eat. 8 The taxi driver (not understand)us and (refuse) to take us to our hotel. 9 We (walk) to the top of La Pedrera. The views (be) fantastic from up there. 10(you / see) any famous people when you (visit) Barcelona Football Club?

9 Complete the text about Barcelona Football Club with the correct form of the verbs in brackets.



webtask Famous buildings

10 Find information about a famous building on the internet or in a travel guide. Write a short text about the building and present it to your class.









speaking City bus tour

11 Work in pairs. Think of five difficulties tour guides have at work.

listening

- 12 Jenny is a bus tour guide in Barcelona. Listen and tick (1) the difficulties she has.
- 1 The tourists asked her a lot of questions.
- 2 She forgot or didn't know some of the information.
- 3 One of the tourists didn't hear her.
- 4 The tourists didn't want to pay for the fountain show.
- 5 A thief stole a woman's handbag.
- 6 A child wanted to go swimming in the fountains.



A Bus Turístic tour guide

vocabulary Question words

13 Match these question words with the questions.

Where When What How long How much Why Who

- 1 .Where are the Magic Fountains?2 did the Magic Fountains show first start?
- 3 does the fountain show last?
- 4 does the fountain show cost?
- 5 do the tourists have to be careful?
- 6 time do the tourists have to be back in the bus?
- 7 wants to go swimming in the fountains?







vocabulary Giving directions

14 Complete the information from Jenny's tour with words from the box.

opposite over there near from in on up straight ahead in

- 1 ...On.. your left you can see the sculpture.
- 2 Our next stop Barcelona is the famous Magic Fountains in Plaça d'Espanya, that's 'Spain Square', the National Palace.
- 3 Did you say the Olympic stadium is here?
- 4 The sports stadium we visited this afternoon is further the hill.
- 5 You can see the fountains now,
- 6 If you would like to video the show, the best place is the footbridge.
- 7 I'm afraid you can't swim the fountains.
- 8 There is a café

15 Look at the tapescript of Jenny's bus tour on page 134. Underline any useful expressions for giving a bus tour.

On your left ...

16 Do you think Jenny gave a good bus tour? Why / why not?

speaking Guided tours

17 Work in groups. Prepare a short bus tour for part of your town or city. Use pictures and draw a map of the route. Consider the following points.

- places of interest in the area
- factual information (opening and closing times, prices)
- · historical information
- · any other interesting facts

18 Listen to the bus tours of the other people in your class and ask questions about the places of interest.

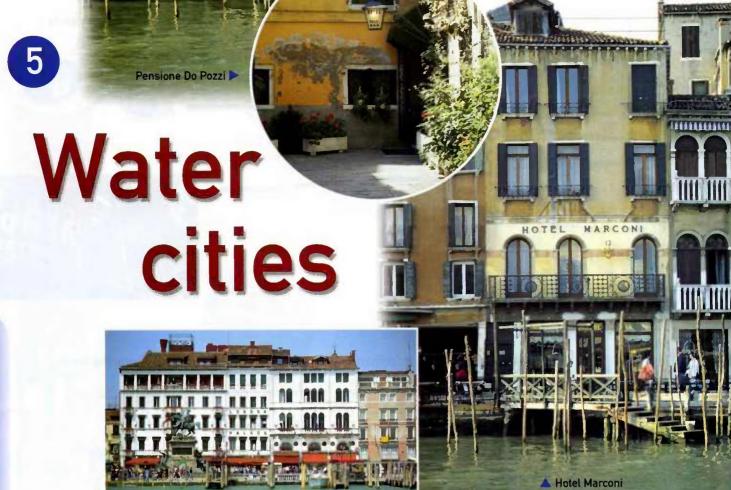
What time does it open/close? How much does it cost?

How long does the tour last? Can 1 ... ?

GUIDED TOURS

When giving a guided tour always remember PIE:

- Politeness, especially when answering questions.
- Give clear and accurate information.
- Show enthusiasm.



speaking

▲ Londra Palace

1 Look at the pictures of hotels in Venice. What do you think their star ratings are? What kind of rooms, facilities and services would you expect to find in these hotels?

listening

2 Listen to two guests and choose the best hotel for each of them.

Guest 1 Guest 2

vocabulary Hotel facilities

- 3 Match the words to make hotel facilities and services.
- 1 en suite -
- 2 24-hour
- 3 quality
- 4 spacious
- 5 hair
- 6 direct-dial
- 7 satellite
- 8 porter
- 9 dry

- a) dryer
- ▶ b) bathroom
 - c) furnishings
 - d) telephone
 - e) service
 - f) room service
 - g) cleaning
 - h) rooms
 - i) TV

speaking 4 What are the most important facilities for you when staying in a hotel?

reading 5 Read the hotel descriptions and match them to their star ratings.

one star3 two star three star four star five star

A degree of luxury is included at this level. Public areas and bedrooms are more spacious with quality furnishings and décor and satellite TV. The en suite bathrooms are fully equipped. A variety of services is provided, such as porter service, 24-hour room service, laundry and dry-cleaning. Staff will have very

good technical and social skills, antici-

pating and responding to guests' needs.

2

Hotels in this category provide luxury and exceptional comfort. The restaurant has a high level of technical skill, producing dishes to the highest international standards. Staff are well trained in customer care and are especially attentive, efficient and courteous.

3

Hotels in this category offer practical accommodation and are probably small with a family atmosphere. Facilities and meals are simple. Some bedrooms do not have an en suite bath or shower room, although maintenance, cleanliness and comfort need to be of an acceptable standard.

4

In this classification hotels are typically small to medium sized and offer more extensive facilities than at the one-star level. Guests can find more comfortable and well-equipped accommodation, usually with an en suite bath / shower room and colour TV. Hotel staff will offer a more professional service than at the one-star level.

5

Hotels are usually larger and provide a greater quality and range of facilities than at the lower levels. All bedrooms have a complete en suite bath/shower room and offer a better standard of comfort and equipment, such as a direct-dial telephone, a hairdryer and toiletries in the bathroom. Room service is also provided and staff respond well to guests' needs.

- 6 Read the text again and underline examples of the following.
- 1 room facilities
- 2 hotel facilities
- 3 three adjectives used to describe hotel staff
- 4 five adjectives used to describe hotels
- speaking 7 What are the best hotels in your city or area? What makes them special?

8 Which of these facilities would you expect to find in a two-star hotel?

satellite TV en suite shower room minibar 24-hour room service laundry service restaurant

listening



Omega Hotel, Amsterdam

In comparative sentences, we put than after the adjective. In superlative sentences, we put the before the adjective.

9 Renee Toonen, owner of the Omega Hotel in Amsterdam, talks about the recent upgrading of the hotel from two to four stars. Number the following in the order that Renee mentions them.

24-hour room service reception area fully-equipped bathrooms food service minibar and colour TV 1 bar

10 Listen again and match the two parts of the sentences:

- 1 People want -
- 2 The rooms are now
- 3 The furniture is
- 4 Bedrooms in two-star hotels are
- 5 The reception area has been made e) bigger.
- 6 We offer a wider
- 7 We want the atmosphere to be

- a) a lot more comfortable.
- > b) a higher standard of accommodation.
 - c) range of food.
 - d) as friendly as before.

 - f) not as spacious as in four-star hotels.
 - g) better quality.

Language focus Comparatives and superlatives

Look at the examples in exercise 10 and complete the information below.

- One-syllable adjectives
 - To form the comparative, add __er____
 - To form the superlative, add
 - When an adjective has a consonant after a vowel, double the final consonant: big- biggest.
- Two- and three-syllable adjectives
 - To form the comparative, put before the adjective.
 - To form the superlative, put before the adjective.
- Two-syllable adjectives ending in -y
 - To form the comparative, change -y to -ier.
 - To form the superlative, change -y to -iest.
- Comparing equals
 - To say two things are equal, use as + adjective + as. We want the atmosphere to be as friendly and informal as before.
 - To make a negative comparison, use not as + adjective + as. Bedrooms in two-star hotels are not as spacious as in four-star hotels.
- There are some irregular adjectives

better good best bad worse worst further **furthest** far

► For more information turn to page 127.



Getting Around Amsterdam



TRAMS

tourists because it is (easy)
......
to move
between attractions
without changing lines.

BUSES

The buses generally start from Centraal Station and serve areas that are (*far*)⁴ from the city centre.

TICKETS

Tickets can be bought on the trams and buses but (*cheap*)
......⁵ way to travel is to buy a *strippenkaart*, a strip of fifteen tickets, sold at tourist offices and newsagent's.

BICYCLES



WALKING

BY CANAL

explore the city and for the elderly and families with young children.





speaking 12 Compare three hotels in your town. Include the following.

size price location facilities special features restaurant

vocabulary Describing hotels

13 Look at this information about hotels in Venice. Replace the words in italics with the adjectives in the box. Use a dictionary to help you.

famous high-class historic excellent modern attractive spacious value for money charming impeccable delightful

Venice's Best Hotels

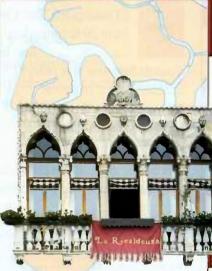
TOTELS IN VENICE range from the Lluxurious and renowned, which are mainly clustered along the Grand Canal, to simple, family-run places in the quieter parts of the city.



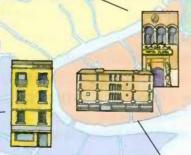
A flower-filled garden is just one of the attractions of this nice hotel.



1 Glorgione This quality, large hotel, with its good facilities, offers every new comfort at lower prices than others of similar standard.



5 La Residenza This family-run hotel offers economy and is away from the crowds. It has frescoed public rooms and antiques, but the bedrooms are more simple.







4 Grltti Palace One of Venice's most well-known hotels, the Gritti offers rooms and service of perfect standard in an old palazzo on the Grand Canal.

Professional practice Dealing with new words

Try to guess the meaning of a word before you look it up in the dictionary or ask your teacher. We can guess the meaning of words from other words in a text.

- Is it an adjective, noun or verb?
- Does it have a positive or a negative meaning?
- Is it formal or informal?
- Is there a picture to help you guess?

Look at the hotel Agli Alboretti. What do you think charming means? What kind of a word is it? (Verb, adjective ...?) Find a similar word in the box opposite.

Do the same thing for other words you don't know in the hotel descriptions.

speaking

14 Work in pairs. Student A turn to page 115. Student B look at the information below and ask your partner for information about the hotel Giorgione. Then answer your partner's questions. Write five sentences comparing the hotels.



Europa e Regina

Calle Larga XXII Marzo, San Marco 2159.

041 520 04 77 FAX 041 523 15 33

marcomilocco@sheraton.com

Rooms: 182 🔂 🚺 🏗 👣 🚺

boat service, private beach

The Europa offers the best value of all the deluxe hotels. The rooms are large and many of them have views across the Grand Canal. The magnificent public rooms are sumptuously ornate in typical Venetian style. There is a garden where people can eat and drink and a canalside terrace with breathtaking views.

writing

15 Find information about a hotel in Amsterdam or Venice on the internet. Write an email giving general information about the hotel in reply to an enquiry. Use positive adjectives and remember to include the following.

rooms facilities location price restaurant special features